



My hearing aids aren't producing any sound

- Visually inspect the hearing aid and clean away debris
- Ensure the hearing aid is turned on and the battery is in the proper direction
- Turn up the volume if your device has manual settings
- Toggle between memory programs and settings
- Change the battery
- Inspect the device for damage
- Call your hearing healthcare professional for further help

My hearing aids sound distorted

- Inspect the hearing aid batteries to ensure there is no corrosion or damage
- Check over the battery contacts to make sure the metal prongs are in good shape
- Try your device in a different setting or memory
- Look over your device for any damage or defects
- Call your hearing healthcare professional for further help

My hearing aids aren't loud enough

- Inspect the hearing aid, microphone and tubing for any blockage
- Try adjusting your devices' volume
- Test a different memory setting on your device
- Consider whether your degree of hearing loss has changed
- Call your hearing healthcare professional for further help

My hearing aids are whistling

- Check to make sure your hearing aid is properly fit in your ear
- Ensure the device is clean and free of debris, including the microphone and tubing
- Try turning down the volume to reduce sound leaking
- Call your hearing healthcare professional for further help